



GENERAL CONDITIONS OF SALES

B34 Steak & Burger House
Rue Saint-Boniface 34
1050 Bruxelles
N^o TVA: BE 0677.608.247

☎ +32 483 159 990/+32 483 440 501
✉ B34catering@gmail.com
🌐 www.b34catering.brussels

1. Unless otherwise stipulated, our invoices must be paid within 10 days; any sum not paid on the due date shall automatically bear, without notice of default and subject to the penalty clauses, interest of 10% per annum from the due date.
2. In the event of non-payment within 10 days of the sending of a reminder by registered letter, the amount will be increased by a fixed compensation of 15% with a minimum of 50 €.
3. By the simple fact of his order, the customer declares to have knowledge of our conditions of sale and to accept them without any reserve.
4. Our general conditions of sale are the only ones valid; the general conditions of purchase of the buyer on commercial forms or others are not taken into account, unless otherwise agreed.
5. Our deliveries are made at the risk of the recipient.
6. The caterer declines all responsibility for delivery in the event of force majeure or any other cause whatsoever beyond the caterer's control, in particular in the event of traffic jams, bad weather, strikes, pollution alerts, damage to its infrastructure, accidents, acts of terrorism or in the event of erroneous information given by the customer.
7. Right of cancellation or modification
Any order placed can be adjusted or modified by e-mail or telephone, at the latest 48 hours before delivery. If you still want to change after this period, this is done only after written agreement.
In case of cancellation after this date, the deposit will remain at your charge for administrative costs. In case of cancellation within 48 hours before delivery, 50% of the total amount will be charged to you due to the perishable nature of our products in order to cover the costs of our suppliers.
8. The client will also ensure that parking spaces for trucks are available at the event location.
9. Unless otherwise agreed before the work and signed by both parties, we are only responsible for the restoration (cleaning) of the premises used for our work (kitchen, office).

10. If the order is not limited to the supply of goods, but also includes services, the customer expressly authorizes our company to hire the waiters and auxiliary staff necessary for the service on behalf of the customer under a contract of employment on terms and conditions which the customer declares to know and accept. The client authorizes our company to pay this staff in his place and undertakes to reimburse him at first request. The client declares to exonerate our company from any responsibility whatsoever within the framework of this mandate and to guarantee it against any action which could be brought against it by a member of the personnel thus engaged.
11. With regard to the rental of tableware, without any other supplies, the client is requested to refer to the special conditions posted in our premises, in addition to the present general conditions.
12. Any significant delay, not notified in advance, during a fixed-price job may result in the invoicing of additional staff services. We also reserve the right to revise our prices if the number of guests reported three days prior to the party is more than fifteen percent less than that communicated at the time of the initial quote.
13. Any damage that may be caused to the premises or their accesses, lent to us for the execution of a work will have to be ascertained by both parties when the premises are vacated. The customer implicitly recognizes by the fact of our presence that he entrusts us these places for the good running of his party and discharges us from any responsibility inherent in this type of work.
14. The price of the transport by our care can be guaranteed only if it is not put any obstacle to our choice of the day and the hour for its execution.
15. Any complaint relating to our invoice, in order to be taken into consideration, must be made by registered letter within 5 days of receipt of the said invoice.
16. In case of any dispute or conflict, the Commercial Court of Brussels is competent and only Belgian law is applicable. The costs of collection by legal means will be charged to the customer.

